

## Requesting information about programs BEFORE info has been released:

### **Fall camps:**

We will announce our fall camp information the first week of September. Please visit our website for more information.

### **Spring Break camps:**

We will announce our spring break camp information during the week of Thanksgiving. Please visit our website for more information.

### **Summer Camps:**

We will announce our summer camp information the week of Spring Break. Please visit our website or Facebook page for more information.

### **Saturday w/iTEC & PreKinder Classes:**

We will announce our Saturday class information the first week of July. Please visit our website or Facebook page for more information.

## Requesting information about programs AFTER info has been released:

### **Fall camps:**

Please visit our website for Fall camp information and online registration link.

### **Spring Break camps:**

Please visit our website for Spring Break camp information and online registration link.

### **Summer Camps:**

Please visit our website for Summer camp information and online registration link.

### **Saturday w/iTEC & PreKinder Classes:**

Please visit our website for Saturday w/iTEC & PreKinder Classes information and online registration link.

## Specific questions about iTEC education programs:

### **Where can I find tax information for the camps my child attended?**

Tax information can be found on the camp confirmation email sent out by Active.com addressed from [iTEC@utsa.edu](mailto:iTEC@utsa.edu). iTEC's tax number is 74-1717115.

### **Do you offer any camps scholarships?**

Available scholarships will be announced on our website with the scholarship specifications and will vary based on funding. We do however; offer a payment installment plan for all of our camps. This option is made available during the registration checkout process. Please note the assigned dates when payments are due.

### **Do you offer an UTSA employee discount?**

iTEC does not offer any UTSA employee discount at this time. Please visit our website for current camp discounts.

### **What is the typical student to teacher ratio?**

Our student to teacher ratio is:

- Kinder – 2<sup>nd</sup> grade: 5 students : 1 teacher
- 3<sup>rd</sup> – 8<sup>th</sup> grade: 6 students : 1 teacher

### **Where are your camps located at?**

We are offering camps and classes at both the 1604 and Downtown UTSA Campus. Please check our website for the correct location of our events/activities.

**What is the grade range for your camps?**

Our summer camps are based on the grade the student will be entering for the upcoming school year.

Our spring break/thanksgiving camps are based on the current grade the student is in.

**Do I need to pick up my child during the hour break between the am/pm kinder – 2nd grade Summer camp session?**

No, this one-hour break during the am / pm session is used as a lunch break for the students and is monitored by the iTEC instructors. You are welcome to pick up your student, but you will need to sign him/her out and then sign him/her back in for the afternoon session.

**How do I register and is there still availability for X session?**

You would need to select the REGISTER button located on the specific education program page found on our website. This link will automatically direct you to our online registration page which is monitored by Active.com/CampSite.

If a camp session shows WAITLIST proceed with completing the registration process which will add the camper to the waiting list. No fees are charged for campers on the waiting list. Payment will be due when and if the participant is given an open camper slot.

**Can you send me information about any other UTSA camp?**

iTEC is not affiliated with any other UTSA campus camps and therefore does not have any of their camp information. For information about their camps please visit utsa.edu.

**I registered for a session but was put on a waitlist. How will I know if my child is in the camp?**

If a space comes available, iTEC will send an e-mail to the email addresses that are listed on the account. You will be given two business days to confirm the available space, If we do not receive a response, your camper will be deleted from our waiting list and that space will be offered to the next participant on the waiting list.

**I need to cancel/transfer a class.**

**Transfers:**

Transfer request must be submitted two weeks before the session is to begin and will be approved based on availability. Participants will be charged a \$10 transfer fee for each camp transfer.

**Cancelations:**

Please note we are unable to pro-rate any of our camp fees for any reason.

- A refund, less 20%, will be processed upon receiving written notice of a session cancellation 14 days in advance to the session beginning.
- No refunds or credits will be given with cancelations 13 days or less from the start of the session – with the exception of medical reasons. A doctor's statement of camper's inability to participate must be submitted with the parent's written cancelation/transfer request.